

## Voluntary Product Accessibility Template (VPAT)

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Product Name: eLab

Product Version Number:

Organization Name: Labyrinth Learning

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### APPENDIX A: Suggested Language Guide

| <b>Summary Table<br/>Voluntary Product Accessibility Template</b> |   |                                     |
|---|---|-------------------------------------|
| <i>Criteria</i>   | <b>Level of Support &amp;<br/>Supporting Features</b> | <b>Remarks and<br/>explanations</b> |
| Section 1194.21 Software Applications and Operating Systems       | Not Applicable  |                                     |
| Section 1194.22 Web-based Internet Information and Applications   | Applicable  | Supports with exceptions            |
| Section 1194.23 Telecommunications Products                       | Not Applicable  |                                     |
| Section 1194.24 Video and Multi-media Products                    | Not Applicable  |                                     |
| Section 1194.25 Self-Contained, Closed Products                   | Not Applicable  |                                     |
| Section 1194.26 Desktop and Portable Computers                    | Not Applicable  |                                     |
| Section 1194.31 Functional Performance Criteria                   | Applicable  | Supports with exceptions            |
| Section 1194.41 Information, Documentation and Support            | Applicable  | Supports with exceptions            |

**Section 1194.22 Web-based intranet and  
Internet information and applications - Detail  
Voluntary Product Accessibility Template**

| <i>Criteria</i>  | <b>Level of Support &amp; Supporting Features</b> | <b>Remarks and explanations</b>   |
|--|---|---|
| (a) A text equivalent for every non-text element shall be provided (e.g., via "alt", "longdesc", or in element content).                                     | Supports with exceptions                          | Alt text is missing for some images, buttons and links. All images in the test bank has alternative text descriptions in place. |
| (b) Equivalent alternatives for any multimedia presentation shall be synchronized with the presentation.   | Supports with exceptions                          | All videos have closed captioning but not audio description; however, the narration describes what is seen in the video.        |
| (c) Web pages shall be designed so that all information conveyed with color is also available without color, for example from context or markup.             | Supports  | All information has text description along with color and does not require inference from just the color                        |
| (d) Documents shall be organized so they are readable without requiring an associated style sheet.   | Supports with exceptions                          | Most organization doesn't change with style sheet removal but some do such as those in the student gradebook                    |
| (e) Redundant text links shall be provided for each active region of a server-side image map.  | Not applicable                                    | eLab doesn't use image maps   |
| (f) Client-side image maps shall be provided instead of server-side image maps except where the regions cannot be defined with an available geometric shape. | Not applicable                                    | eLab doesn't use image maps   |
| (g) Row and column headers shall be identified for data tables.  | Supports with exceptions                          | Column headers can be identified but not row headers  |
| (h) Markup shall be used to associate data cells and header cells for data tables that have two or more logical levels of row or column headers.             | Not applicable                                    | eLab does not have complex tables   |
| (i) Frames shall be titled with text that facilitates frame identification and navigation  | Does not support                                  | Frame title is missing for most frames  |

|  |                          |   |
|--|--------------------------|---|
| (j) Pages shall be designed to avoid causing the screen to flicker with a frequency greater than 2 Hz and lower than 55 Hz.  | Not applicable           | eLab does not have blinking or flashing elements that can cause the screen to flicker   |
| (k) A text-only page, with equivalent information or functionality, shall be provided to make a web site comply with the provisions of this part, when compliance cannot be accomplished in any other way. The content of the text-only page shall be updated whenever the primary page changes. | Not applicable           | eLab is a web-based application with dynamic content that is impractical to maintain across separate text-only pages                              |
| (l) When pages utilize scripting languages to display content, or to create interface elements, the information provided by the script shall be identified with functional text that can be read by Assistive Technology.  | Supports with exceptions | Most elements that utilize scripting are announced correctly to assistive technologies, with some exceptions                                      |
| (m) When a web page requires that an applet, plug-in or other application be present on the client system to interpret page content, the page must provide a link to a plug-in or applet that complies with 1194.21(a) through (l).  | Does not support         | Presentation content is delivered via plug-ins but information on downloading plug-in software is not provided. These plug-ins are not accessible |
| (n) When electronic forms are designed to be completed on-line, the form shall allow people using Assistive Technology to access the information, field elements, and functionality required for completion and submission of the form, including all directions and cues.                       | Does not support         | Form labels are missing and relationship between form headers and cell cannot be discovered by AT   |
| (o) A method shall be provided that permits users to skip repetitive navigation links.   | Does not support         | Repetitive links are not marked   |
| (p) When a timed response is required, the user shall be alerted and given sufficient time to indicate more time is required.  | Does not support         | Due to screen focus on action button in the alert popup, the alert message is not readable by AT  |

## Section 1194.31 Functional Performance Criteria – Detail Voluntary Product Accessibility Template

| <i>Criteria</i>   | <b>Level of Support &amp; Supporting Features</b> | <b>Remarks and explanations</b>  |
|---|---|--|
| (a) At least one mode of operation and information retrieval that does not require user vision shall be provided, or support for Assistive Technology used by people who are blind or visually impaired shall be provided.  | Supports with exceptions                          | Reading content is accessible over PDF but assessments are not                                 |
| (b) At least one mode of operation and information retrieval that does not require visual acuity greater than 20/70 shall be provided in audio and enlarged print output working together or independently, or support for Assistive Technology used by people who are visually impaired shall be provided. | Supports  | eLab supports screen magnification   |
| (c) At least one mode of operation and information retrieval that does not require user hearing shall be provided, or support for Assistive Technology used by people who are deaf or hard of hearing shall be provided   | Supports  | eLab does not rely on audio for access to its functionality. All videos have closed captioning |
| (d) Where audio information is important for the use of a product, at least one mode of operation and information retrieval shall be provided in an enhanced auditory fashion, or support for assistive hearing devices shall be provided.  | Not applicable                                    | eLab does not rely on audio for use of the product   |
| (e) At least one mode of operation and information retrieval that does not require user speech shall be provided, or support for Assistive Technology used by people with disabilities shall be provided.   | Not applicable                                    | eLab does not rely on speech for access to its functionality                                   |

|   |                         |  |
|---|-------------------------|--|
| (f) At least one mode of operation and information retrieval that does not require fine motor control or simultaneous actions and that is operable with limited reach and strength shall be provided. | Supports with exception | Reading content and certain assessments are keyboard accessible. Simulations and interactive drag-and-drop assessments are not |
|---|-------------------------|--|

### Section 1194.41 Information, Documentation and Support – Detail Voluntary Product Accessibility Template

| <i>Criteria</i>   | <b>Level of Support &amp; Supporting Features</b> | <b>Remarks and explanations</b>  |
|---|---|--|
| (a) Product support documentation provided to end-users shall be made available in alternate formats upon request, at no additional charge  | Supports with exceptions                          | All support documentation is available in electronic format but is not accessible for end-users with visual impairment |
| (b) End-users shall have access to a description of the accessibility and compatibility features of products in alternate formats or alternate methods upon request, at no additional charge. | Supports  | Accessibility statement and VPAT reports are made available upon request   |
| (c) Support services for products shall accommodate the communication needs of end-users with disabilities.   | Supports  | Customer service is capable of serving end-users with disabilities   |